samegoal

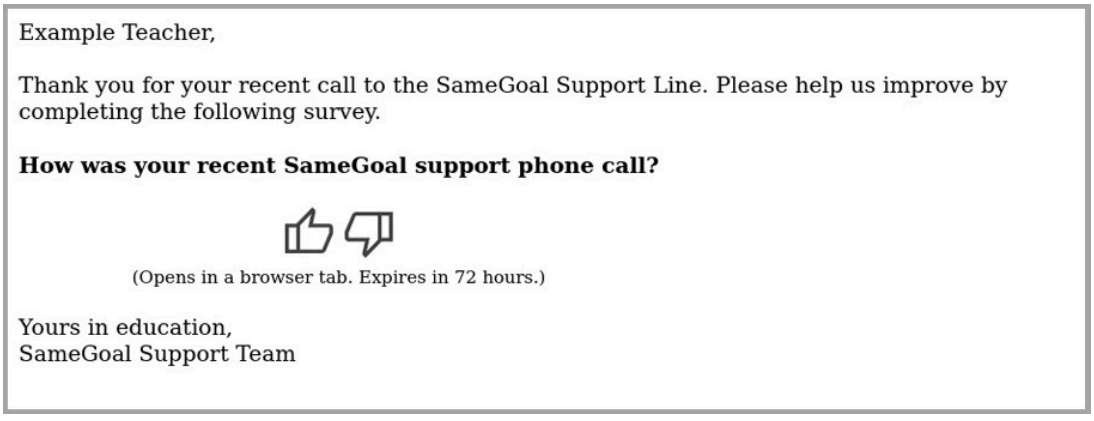
Call-In Surveys

Call-In Surveys
January 10, 2025

We are excited to announce that we will soon begin sending brief, optional follow-up surveys to users after they call our Help Desk.

These surveys will be sent to your SameGoal email and will provide the opportunity to share feedback about your experience working with our team.

At SameGoal, we are committed to delivering exceptional support, and your input helps us improve. If you receive a call-in survey email after speaking with one of our Help Desk representatives, we would greatly appreciate it if you could take a moment to complete it.



Example Teacher,

Thank you for your recent call to the SameGoal Support Line. Please help us improve by completing the following survey.

How was your recent SameGoal support phone call?

(Opens in a browser tab. Expires in 72 hours.)

Yours in education,
SameGoal Support Team