

Workflow Support

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March 22, 2024

In order to provide our users with the support they need to do their work in SameGoal more seamlessly, we have added new support documentation for Ohio special programs. This will allow new users to become familiarized with the platform more quickly and will help all users to better understand their workflows within SameGoal.


We have added workflow pages and videos with step by step instructions on how to complete common workflows for the special program, as well as recordings posted from the most recent refresher training session.

We encourage you to familiarize yourself with the new support resources available for the program(s) you work in:

- Special Education
- Section 504
- Advanced Learners
- K-4 Literacy
- English Learners
- RTI/MTSS

You are also able to access the program support pages easily by clicking on **Help** in the Support Menu (question mark icon) when logged in. This will bring you to the online guides landing page which now links directly to Texas program support.



Help 

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