samegoal

Support Menu

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If you ever need help with SameGoal, you can find several resources in the Support Menu.

- **Help**: Links to online support guides.
- **Blog**: Links to SameGoal's blog page. When there are new product and feature updates, blog posts are released that highlight the important things to know.
    - You'll also receive an in-application notification at the top of your screen that links to a blog post when it is especially relevant to you.
- **Service Status**: Links to a status page that contains up-to-date information on any application disruptions or outages.
- **Events**: Links to the Events page where you may register for various events being offered.
    - Examples of events SameGoal offers are refresher training sessions and product update webinars.
- **District Support**: If your district has its own help desk, contact information will be listed in the support menu.
- **SameGoal Support**: Contact information for SameGoal's Help Desk.
    - Includes a Call-In Code that you can use when calling SameGoal for support.