

# PowerSchool Demographics Integration

## Updated setup instructions available here.

This integration imports student and parent demographics nightly from PowerSchool.

**Steps** To setup demographics integration with PowerSchool:

<u>Q</u> Tip You will need access to a PowerSchool Administrator account to setup this integration.

- 1. Download custom pages
- 2. Install custom pages
- 3. Create a SameGoal PowerSchool account
- 4. Enter PowerSchool information in SameGoal
- 5. Test

#### 1. Download custom pages

Download the default custom page files below. Right click each link, choose **Save as...**, then save each file to a location of your choosing.

- students.powerschool.html
- uc\_guardians.powerschool.html

**Q** Tip uc\_guardians.powerschool.html extracts parent/guardian contacts stored as Unlimited Contacts in PowerSchool. If your district has not migrated all parent/guardian Custom Fields to Unlimited Contacts, also download guardians.powerschool.html. This file extracts parent/guardian contacts stored as Custom Fields in PowerSchool and requires additional customization for your district. If your district already has a customized guardians.powerschool.html file installed in PowerSchool, leave this file installed (in addition to uc\_guardians.powerschool.html) until all parent/guardian Custom Fields have been migrated to Unlimited Contacts.

# 2. Install custom pages

Login to your PowerSchool Administrator account.

- In the left menu, visit **System** (under **Setup**).
- On the System Administrator page, visit Page and Data Management.
- On the Page and Data Management page, visit Custom Page Management.
- In the **Site Structure** pane, expand **admin** then **functions**.
- Right click the **functions** folder. Select **Upload**.
  - Click the Choose File button and browse to the location of students.powerschool.html saved in step 1.
  - Click the **Submit** button.
- Repeat these steps for **uc\_guardians.powerschool.html**.

**Q** Tip If your district has not yet migrated all parent/guardian Custom Fields to Unlimited Contacts, repeat these steps for your customized guardians.powerschool.html file.

### 3. Create a SameGoal PowerSchool account

SameGoal uses an account with minimal access privileges to automatically log into PowerSchool nightly and retrieve a fresh copy of basic demographic information generated via these custom pages.

Login to your PowerSchool Administrator account.

(a) Create samegoal group

- In the left menu, visit **System**.
- On the System Administrator page, visit **Security**.
- Visit Access to Page Permissions.
  - In the **Turn modify permissions** dropdown, select **On**. Click **Submit**.
  - You will be redirected to the **Security** page.
- On the **Security** page, visit **Groups**. Click the **Add Groups** button in the top right. This page is optimized for adding multiple groups, but we only require one. Enter
  - Number of groups to add: 1
  - Prefix group names with: *samegoal*
  - Group name preview will show group name of **samegoal** with a number (we will change later). Click **Submit**.

- You will be redirected to the **Groups** page.
- On the **Groups** page, use the **Filter** to search for the group you added. When located, click it.
- On the **Edit Group** page, set
  - Group Name: *samegoal* (remove numbers)
  - Access Level: *No Access*
  - Can Modify Schedules: *No, not at all*
  - Uncheck any other options or set them to **No Access** on this page.
  - Scroll to the bottom of the page and click **Submit**.
- (b) Create samegoal user account
  - In the left menu, visit **New Staff Entry**.
  - On the New Staff Member page, enter
    - Name (Last): goal
    - Name (First): same
    - ID: samegoal
    - Click **Submit**.
  - Click goal, same user account.
  - In the left menu, visit **Security Settings**
  - Visit the Admin Access and Roles tab.
    - Sign in to Administrative Portion of PowerSchool: *check*
    - Admin Username: enter username of your choosing
    - Admin Password: *enter password of your choosing*
    - Default Group: *samegoal*
    - Roles and Schools: *add Home School* and District Office
    - Click **Submit**.

(c) Grant samegoal account access to custom pages

## Modify your URL bar to visit: https://[your-powerschoolhost]/admin/functions/students.powerschool.html

- Scroll to the bottom.
- Click the **Modify access privileges for this page** link.
- Find the samegoal group and select **View-only**.
- Click **Submit**.

Repeat steps for: https://[your-powerschoolhost]/admin/functions/uc\_guardians.powerschool.html **Q** Tip If your district has not yet migrated all parent/guardian Custom Fields to Unlimited Contacts, repeat these steps for your customized guardians.powerschool.html file.

 $\mathbf{Q}$  Tip Custom page may take a long time to load.

**Q** Tip If the **Modify access privileges for this page** link does not display, changes to **Access to Page Permissions** in (a) may not have had time to propagate. Recheck this access permission was set to **On** and/or wait for it to take effect.

## 4. Enter PowerSchool information in SameGoal

If you do not have a SameGoal admin account, email tier2help@samegoal.com the following information:

- Admin URL: URL of your district Powerschool Administrator instance (e.g.: https://district.powerschool.com/admin/)
- Username: *username from previous step*
- Password: password from previous step
- Guardian Flags: Whether guardians should be limited to those with "Lives With" or "Is Custodial" flags in PowerSchool.

If you have a SameGoal admin account:

- Login to SameGoal using an admin account.
- Navigate to **Settings > District Information > Details**.
- Under **PowerSchool**, enter the above information.
- Click the **Save** button.

**Q** Tip Only encrypted (HTTPS/SSL) admin URLs are allowed.

#### 5. Test

**Q** Tip It may take up to 24 hours after PowerSchool information has been entered in SameGoal for the demographics integration to run (and for students/guardians to appear in the SameGoal web interface). If you would like to trigger a faster run for the purposes of debugging, email tier2help@samegoal.com.

**Expected results:** After the integration has run successfully, student and parent demographics of enrolled students will populate SameGoal. After the integration has run

successfully at least once, ask your staff or tier2help@samegoal.com to inspect a handful of students in SameGoal. If the integration does not succeed:

- Verify you can login using the Admin URL, username and password entered in SameGoal.
- While logged in, verify you can visit both URLs below. Each page should generate demographic information without error:
  - https://[your-powerschoolhost]/admin/functions/students.powerschool.html
  - https://[your-powerschoolhost]/admin/functions/uc\_guardians.powerschool.html
- If either page cannot be accessed, recheck Step 3 (especially 3c) was completed.
- If none of the above points to the source of the error, the issue may be data-specific. Contact tier2help@samegoal.com for assistance debugging.